CampusConnection Helpsheet
Forgot or Change NDUS Account Password

1. Access the [NDUS Account Info](#) page.

2. Select **[I Forgot My NDUS Account Password]**.

3. Enter User ID (firstname.lastname) Click **[Search]**.

> If you have forgotten your password, follow the prompts to reset your password.
>
> Username*
>
> | Mystic.Ian | ✕ |
>
> Search 🔍   Cancel ✖

3. Answer the 3 authentication questions. Click **[Check Answers]**.
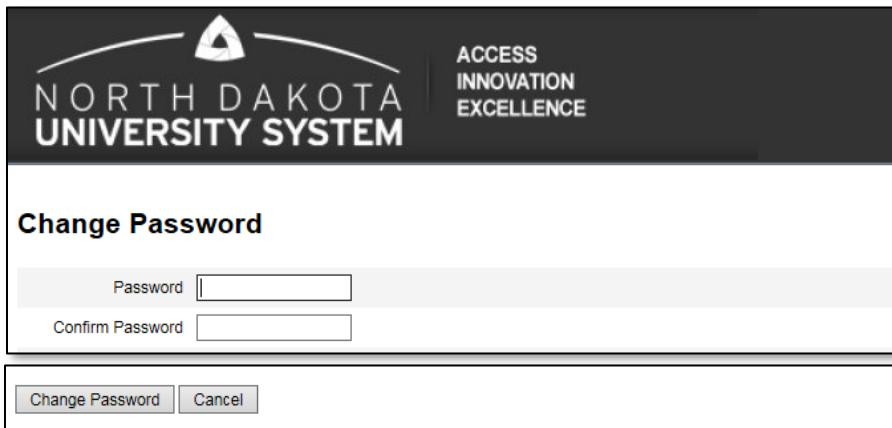
> Please answer the following questions. If you answer these questions correctly, you will then be able to reset your password.
>
> **Name of the hospital where you were born?**
>
> | |
>
> **What city were you born in?**
>
> | |
>
> **What was the first vehicle you drove?**
>
> | |
>
> Check Answers ✔   Cancel ✖

6. Enter and confirm your new password and click **[Change Password]**.

- The password must contain between 8 and 16 characters from three of the following four categories:
  - o English uppercase characters (A through Z)
  - o English lowercase characters (a through z)
  - o Base 10 digits (0 through 9)
  - o Non-alphanumeric characters ` ~ ! @ # $ % ^ * () _ + - = {} | \ : " ; ? , . /
- Passwords cannot contain your name or user name
- NO spaces are allowed

For password questions and help contact the North Dakota University System Help Desk at 1-866-457-6387.